

Remote Mentor

Bring Remote Expertise to Workers on the Frontline

Experienced technicians connect from anywhere and provide guidance to workers first-hand.



Remote Mentor is hands-free collaboration and telepresence for first line workers on the RealWear HMT-1. The HMT-1 is equipped with a high-definition camera, powerful audio and unmatched noise cancellation capabilities, enabling workers in the field to get assistance from experienced technicians ("mentors") via an enhanced twoway video call experience where the expert can remotely see and hear from the worker's point of view.

Remote Mentor Industrial Use Cases

Auto Servicing & Repair | Test & Inspection | Maintenance & Repair | Manufacturing & Assembly | Telemedicine

Equipment Repair



Problem

Unplanned downtime is expensive.

Solution

Remote experts help get machines back online faster.

Travel Restrictions



Problem

Flying an expert to a job site is costly and time consuming.

Solution

Improve service levels and reduce travel costs.

Training



Problem

Face-to-face assistance cannot scale across your enterprise.

Solution

One remote mentor can help many workers who are onsite.

HMT-1 Communication and Collaboration



Voice

Communicate in loud environments with HMT-1 noise cancellation via four digital microphones and advanced algorithms. Accurate voice recognition even in 95 dBA of typical industrial noise.





Video

Capture photos and videos hands-free with simple voice commands. Say what you see ("take photo", "photo preview," "zoom level.")



Audio

Integrated speakers and 3.5mm audio jack for use with hearing protection.



Files

View documents, photos and video files locally stored or stored on an installed MicroSD card using the My Files app.



Partner Solution



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